

QUALITY POLICY – VERSION 7.0**Document Attributes****Document name**

Quality Policy

Version

V 7.0

Effective Date

February 2016d

Date of Review

February 2019

Approved by

Mark Haysman

Date of Approval

01/02/2016

Classification

For Internal Use

Change History

Version	Date of Revision	Approved by	Change and Reference
1-7	26/2/19	MH	ISO / ACHILLES MERGER

QUALITY POLICY

Overview

TMO Highways Limited is much more than just a hirer of signs, cones and portable traffic signals. We provide a complete traffic control and management service, from site surveys and risk assessments by experienced surveyors, safe installation of the appropriate traffic control system, liaison with local authorities, site maintenance and de-installation of the chosen traffic control system

It is the policy of TMO Highways, to provide Traffic Management services that conform to our Customers' contractual requirements and also meets their expectations. The Company conducts its business in accordance with all relevant statutory and regulatory requirements.

To assist in achieving these goals, TMO Highways Limited has established and maintained a certified Quality Management System that conforms to ISO 9001:2015 and National Highways Sector Schemes 12AB & 12D for Temporary Traffic Management (BSI Certificate number 620061).

We measure our performance against defined objectives and use this to improve targets to create a culture of continual improvement. These targets are reviewed at least annually.

We ensure that all staff performing work that affects service quality are adequately LANTRA or Streetworks Unit 2 trained and competent to carry out their duties.

The management team is fully committed to the implementation of this policy statement and the continual improvements of its Quality Management System and business practices and recognises that achieving these standards is the responsibility of the entire team at TMO.

This policy is communicated to staff to ensure that they understand how their roles contribute to the achievement of TMO Traffic Highways Limited's quality objectives.

This Policy document is continually being monitored and developed and will be formally reviewed Yearly or when changes in legislation happen.

We undertake regular internal audits and have six monthly health checks completed by BSI.

Signed:

A handwritten signature in black ink, appearing to read "Mark Haysman", written over a horizontal line.

Printed Name: Mark Haysman
Job Title Commercial Director
Date: February 2019
Review Date: February 2020
Version: 7.0

Next Review due	Reviewed date	By	Revised date	By	Approved by
01/02/2017	NEW		01/02/2017	BG	MH
01/02/2018	1/2/2018	BG	01/02/2018	BG	MH
1/2/2019	1/2/2019	BG	1/2/19	BG	MH
1/2/2020					