

We aim to continually improve the vending products and services we provide to meet our client's requirements and to produce a client experience that we can justifiably be proud of. We will achieve this by implementing a quality management system that complies with the requirements of ISO 9001:2015.

We are committed to meeting the requirements of our clients, as well as legal and regulatory requirements along with the continual development of the system and helping to ensure it remains effective.

We have identified the threats and opportunities that are relevant to the company and the needs and expectations of all interested parties. These are reviewed and managed by the Senior Management team.

Only by providing an outstanding service and product quality will we achieve our aims of long term success and sustained improvements. All personnel within the company are responsible for the quality of their work.

The company provides training and has established systems to assist all personnel to achieve the standards required.

The processes, organization and procedures necessary to achieve these requirements are described in our quality management system. The Quality Representative is responsible for monitoring the quality management system and reports regularly to the Senior Management team on the system's implementation, status and effectiveness.

The objectives of the company are set out in the quality manual/business plan. The objective for each individual job is to carry out work to the satisfaction of the client and in accordance with the contract as agreed with the client.

Signed:



25/11/20

[MD Name]

Operations Director