

Quality Policy Statement

Prestige Fire Safety Limited has a quality policy that is one of total commitment to getting it right first time every time. We aim to satisfy the quality and delivery requirements of our customers and will work with them to continually improve the service we provide.

Our Primary Objectives

- To ensure that all buildings and construction work delivered to our customers are fit for their intended purpose, delivered safely and free from defects.
- To ensure all statutory and regulatory requirements applicable to the product we deliver.
- To convey to our customers a sense of confidence in all aspects of the company's performance.
- To identify, continually monitor and improve our processes and performance to give greater customer satisfaction.
- To develop and promote quality consciousness amongst all employees to ensure the desired outcome for our customers.
- To prevent errors.

Procedures


The quality process will be controlled by the means of:

- Inspection and Test Plans for all elements of contracted works.
- Inspection Check Sheets which form the evidence for the Inspection & Test Plan records.

To enable us to ensure there are no defects with the work carried out by Prestige Fire Safety Limited, the company has adopted a snagging procedure to constantly review the work undertaken and will put right, on a regular basis, any work which does not meet the required standards set out in specifications and drawings. This allows all work, which is handed over to the client, to be correct first time, every time.

By fostering a culture of continual improvement, the company will continue to recognise and reward effective teamwork and individual achievement and will review our service and processes regularly.

The policy and associated procedures will be reviewed on an annual basis.

Signed: 

4th January 2021
Date:

P Skinner

Director, Prestige Fire Safety Limited