

## QUALITY POLICY STATEMENT

It is the policy of Mixbrow Construction to provide a high quality, professional and efficient service in order to ensure the satisfaction of all its interested parties. This Quality Policy Statement will result in securing efficiency, a strong customer focus and the enhancement of long-term sustainability and profitability within the business.

Top management will show leadership and commitment and acknowledge responsibility for establishing, implementing, integrating and maintaining the Business Management System (BMS).

Mixbrow Construction undertakes to ensure that sufficient resources are made available to achieve this.

It also undertakes to ensure through communication, engagement, practical example and training that quality is the aim of all employees of the company.

Through direction and support, each employee will have a proper understanding of the importance of quality and the BMS, their responsibility to contribute to its effectiveness and its direct relevance to the success of the company.

Equally, every employee is responsible for and will be trained in the duties required by his or her specific role.

Mixbrow Construction has a policy of promoting continual improvement and setting of quality objectives in line with the framework laid down within the ISO 9001:2015 Standard. These objectives will address the risks and opportunities within the company, as determined by top management.

Mixbrow Construction hereby certifies that the scope of the Business Management System and all associated documentation accurately describes its use within the business such as to meet the requirements of ISO 9001:2015 and all its other compliance obligations.

The company's BMS will be monitored, measured, evaluated and enhanced at frequent intervals with regular reporting and communication of its status and effectiveness at all levels.

Mixbrow Construction endorses this Quality Policy Statement and top management acknowledge that responsibility rests with them to ensure that it is communicated, understood, implemented and maintained at all levels within the business and that it achieves its intended outcomes.

Signed

A handwritten signature in black ink, appearing to read "J. Webb", written over a light blue horizontal line.

Date

March 2023

Managing Director  
For and on Behalf of Mixbrow Construction