

SCOPE

The quality of the service and work provided by Enfield Safety Supplies to its customer's is the concern of each member of the organisation. It is recognised that we can only progress through the provision of a level of service and work that meets our customer's needs and expectations. It is therefore our commitment to:

- Ensure we satisfy our customers' needs and expectations
- Make commitments we fully understand and believe we can meet
- Meet the commitments made to customers within the agreed timescale
- Create a culture for continuous improvement, of the business and management systems
- Setting objectives through the framework of management review and implementation of risk-based assessment to ensure management resources in all quality matters and include in the overall company business plan
- Performing our work in a responsible manner
- Comply with all applicable laws and regulations and applicable requirements, both current and future
- Use qualified and experienced staff with the capabilities to achieve our goals
- Train our staff in the Organisation's policies and procedures and develop the skills and abilities to meet our joint aspirations
- Top management ensure any changes to the Quality Policy are controlled and reflect the changing Objectives, Risks and Context of the company
- Make this policy available to interested parties upon request

To assist the company in achieving its quality requirements it is committed to operating in a manner that maintains compliance to the International Quality Standard ISO 9001:2015 and facilitates ongoing IMS system improvement. It is the Organisation's belief that, in operating to these standards, it will achieve the needs and expectations of our customers.

BSIF Statement

This company undertakes to supply only safety equipment that fully complies with the standards and regulations and claims relating to those products. Where appropriate, additional information from suppliers is requested to ensure that regulatory compliance information can be supplied upon request.

Where products are sourced from external organisations which hold technical files relating to the products being offered, this company will request confirmation that these files are current, complete, contain appropriate conformity assessment information and, where relevant, regulatory compliance certificates and will take all necessary steps to confirm the validity of the compliance documentation held by that external supplier in respect of the product being sourced.

This Quality Policy has been approved & authorised by:

Signed: *R. Stacey*

Ross Stacey (Company Director)